

TERMS & CONDITIONS

Acceptance of Service.....A confirmation will be sent to the booker of the reservation in order to review the details of the transfer. This is not an invoice. By receiving this confirmation, the booker and/or guest is accepting accountability for the charges, including any overages, after services rendered. All bookings must provide a direct phone number to the person travelling.

Minimum Booking...There is a one hour minimum on all vehicle reservations with Acacia Limo.

Airport Arrivals...All guests are provided with complimentary airport meet and greet services. A chauffeur bearing a printed meet and greet sign will meet in one of two places, depending on the flight. Domestic Arrivals: Guests will be met at baggage claim. International Arrivals: Guests will be met directly outside of Customs. We do require your flight details.

Damages...No smoking is permitted in any of our vehicles. Should smoking be reported, this will be subject to a cleaning fee. Vandalizing or damaging any part of the vehicles is subject to additional charges for repair/replacement.

Lost Items...Acacia Limousines will not be held responsible for any lost or damaged articles. However, any lost items will be looked for and available for pickup if found.

Billing...Credit card payments will be pre-authorized up to 7 days prior to the reservation. Final billing will be processed the following business day, in which time a receipt will be sent to the appropriate persons stating the payment has been received. Please inquire if interested in setting up a corporate account for direct billing.

Deposits...All Wedding and Graduation bookings require a 50 percent non-refundable deposit at the time of booking. Fully Paid 30 days prior to the event.

Graduation Guidelines...A cell phone contact number for at least one person on the trip must be provided, as well as a contact number for their parent or guardian. The privacy divider must remain open at all times. Illegal drug use is prohibited. The consumption of alcohol is only permitted if a parent or guardian is present and the graduation party is of legal age. Vandalizing or damaging any part of the vehicles is subject to additional charges for repair/replacement.

Cancellation...24hr. cancellation required on all transfers, vehicle types are subject to change without notice.

Force Majeure...Any delay or failure in the performance by either Party hereunder shall be excused if and to the extent caused by the occurrence of a Force Majeure. For purposes of this Agreement, Force Majeure shall mean a cause or event that is not reasonably foreseeable or otherwise caused by or under the control of the Party claiming Force Majeure, including acts of God, fires, floods, explosions, riots, wars, cyclone, sabotage terrorism, vandalism. accident, restraint of government, governmental acts, injunctions, labor strikes, other than those of Seller or its suppliers, that prevent Seller from furnishing the materials or equipment, and other like events that are beyond the reasonable anticipation and control of the Party affected thereby, despite such Party's reasonable efforts to prevent, avoid, delay, or mitigate the effect of such acts, events or occurrences, and which events or the effects thereof are not attributable to a Party's failure to perform its obligations under this Agreement.